



Introduction to GeGov Project

What is the GeGov Project?

High Level Description

- GeGov = Ghana e-Government
- Public Private Partnership:
 - Public Partners:
 - Ghana Revenue Authority (GRA)
 - Registrar Generals Department (RGD)
 - Ministry of Communications
 - National Information Technology Agency (NITA)
 - Private Partner
 - GCNet
 - Supported by World Bank
- Design, Finance, Build, Operate and Transfer
- Computer Applications for GRA and RGD



What is the GeGov Project?

High Level Intended Outcomes

- Modernize Key MDAs (GRA and RGD)
- Enhance Revenue Collection
- Provide Citizen-friendly Service



Expected Benefits



Ease of Doing Business

- Online Business Registration
- Online filing of Tax Returns
- Online payments
- Joined up systems:
 - RGD and GRA
 - National Identification Authority / Electoral Commission / Driver and Vehicle Licensing Authority and GRA
 - GRA Customs and Domestic Tax Divisions
- Online Shared Services:
 - Communications via email, SMS and Chat
 - Online appointment and scheduling
 - Portal
 - Single Sign On: one account to access all services

Expected Benefits



Support for GRA Reforms

- Integration of VAT and IRS Processes and systems
- Support for integration of VAT and IRS Offices
- Integrated Tax Audit (fewer individual tax audits)
- Support for modernisation – introduction of best practice

Infrastructure Investments to aid efficiency

- Generators
- UPS
- Wide Area Network
- Office Automation

Expected Benefits



Support for development of Ghana

- More efficient revenue mobilisation
- Better service delivery to Private Sector
- Integration with new GIFMIS Financial Management Application:
 - enhanced transparency
 - improved accountability

What will the GeGov System do?



3 Major Components

- TRIPS:
 - Tax Identification Number
 - Domestic Tax
- GeReg:
 - Business Registration
 - Civil Marriages
 - Administration of Estates
- Shared Services
 - Portal and Identity Services to access online services
 - Enhanced Reporting
 - Business Intelligence (BI)
 - Geographical Information Systems (GIS)
 - Communications (email / SMS / Chat)
 - Payments (cashiers / banks / online)

What does it look like?

High Level Representation of System



Identity Services

Portal

TRIPS
- TIN and Direct Taxes

GeReg
- Registration

BI and GIS

Communication—
eMail
SMS
Chat

Appointment
and Scheduling

Payment and
Cashiering

Portal
Mangment

Technical
Support System

Data Repository

When

Phased Launch at Selected Sites

- Phase 1 October 2011:
 - Taxpayer Registration (TRIPS)
 - Registrar Generals Department (GeReg)
 - Shared Services
- Phase 2 December 2011:
 - Core Tax Application (TRIPS)
- Phase 3 March 2012
 - Additional TRIPS functionality



Where

Nationwide

- Selected Sites by October 2011 to March 2012
 - Registrar Generals' Department Head Office Accra
 - GRA Makola
 - GRA Agbogloshie
 - GRA Legon
 - GRA VAT House (Adabraka)
 - GRA Spintex Road
 - GRA Head Office Ministries (former IRS and VAT Head Offices)
 - GRA Kaneshie (former VAT)
 - GRA Ashiaman
 - GRA Tema (former VAT Tema)
 - GRA Achimota
- Country wide at up to 122 Offices within four years



What does this mean?



Way of doing business with GRA and RGD will change

- New TINs will be issued as a common identifier to all taxpayers
- RGD and GRA will share information and use of TIN will be mandatory for all transactions including the Registration of Businesses
- Online functionality will be phased in as legislative framework is put in place



**Any
Questions?**